

## Shop Report

2010 has been a remarkable year for the shop, and I feel that we have achieved so much. With 16 dedicated volunteers, of which four have joined us this year we have a very strong, committed team.

Constant donations from our supporters, alongside our own purchases have given us a wide range to offer our customers. Our recent purchase of nurse's fob watches has drawn more attention to the shop by hospital staff, community care workers and even beauticians.



Working with Occupational and Physiotherapy departments gives us the opportunity to visit the rehabilitation wards to sell our 'Daily Living Aids'. This service has been welcomed by both staff and patients and we are looking to increase this service in the future.

We now offer a 'knit to order' service. This has been enhanced by some of our regular customers who have offered assistance by knitting for us, to help meet the demand.

Customers, who visit once, are returning time and time again, always with positive comments about the quality of service that we provide and the support we give to the hospital.



Many years ago, the shop was a diagram on a piece of paper, a hope that this venture could take the League onto another level. Two years on with the hard work and commitment from everyone, the shop has grown in every way possible, long may it continue.

*Julie Hammond*

Shop Manager